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| Source |
| Need help? |
| Visit help.fitbit.com for expert advice: |
| <ul style="list-style-type: none"> • Tips & Tutorials |
| <ul style="list-style-type: none"> • Troubleshooting |
| <ul style="list-style-type: none"> • Questions |
| Do not return to point of purchase for warranty claim. |
| IMPORTANT SAFETY AND PRODUCT INFORMATION |
| For all safety information, please visit www.fitbit.com/legal/safety-instructions . |
| CAUTION The device may cause skin irritation. |
| Prolonged contact with a Fitbit device may contribute to skin irritation or allergies in some users. To reduce irritation, follow four simple wear and care tips: (1) Keep it clean; (2) keep it dry; (3) don't wear it too tight, and (4) give your wrist a rest by removing the band for an hour after extended wear. |
| For more information visit www.fitbit.com/productcare. If you notice any skin irritation or feel any discomfort in your hands or wrists while or after wearing the product, remove your device. If symptoms persist longer than 2-3 days after removing the device, consult your doctor. |
| <ul style="list-style-type: none"> • Do not attempt to replace the battery or open the enclosure or disassemble your Fitbit product. Doing so will void the warranty and can result in a safety hazard. |
| <ul style="list-style-type: none"> • Do not use your Fitbit product if it feels warm or hot or the display is cracked. |
| <ul style="list-style-type: none"> • Substances in this product and its battery may harm the environment or cause injury if handled and disposed of improperly. Do not dispose of device in a fire. |
| <ul style="list-style-type: none"> • Charge the battery in accordance with the instructions provided during setup. Only use a computer, powered hub or power supply that is certified by a recognized testing laboratory and an authorized Fitbit charging cable. Do not charge your device if it is wet, or wear your device while charging it. |
| * Fitbit Zip has a replaceable battery. Do not attempt to recharge your Zip. |
| Your device or its charging cable may include magnetic material. Magnets may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician and the manufacturer of your medical device before using to determine if these products are safe for you. |
| This Fitbit product is not intended for use by pets. |
| CAUTION: Consult your doctor before beginning or modifying any exercise program, or if you have any preexisting condition. |

CAUTION: Do not check call or other notifications, GPS, or other applications on the product's display while driving or in other situations where distractions could be hazardous. Always be aware of your surroundings when exercising.

CHOKING HAZARD: This product may contain small parts and is not intended for small children.

PurePulse products have a heart rate tracking feature that may pose risks to users with certain health conditions. Consult your doctor prior to use if you have any medical or heart condition that could be affected by a heart rate tracker or LED lights.

For additional information on using your Fitbit account, visit www.fitbit.com/legal/terms-of-service.

REGULATORY INFORMATION

Federal Communications Commission (FCC) Statement

This device complies with part 15 FCC Rules.

Industry Canada (IC) Information

This Class B digital apparatus complies with CAN ICES-3 (B)/NMB-3(B).

Simplified EU Declaration of Conformity:

Hereby, Fitbit, Inc. declares that the radio equipment type Model FB505 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: fitbit.com/safety.

For other regional-specific compliance information, please visit help.fitbit.com. Download the appropriate user manual for your product and go to the Regulatory and Safety Notices section.

Frequency band 2400-2483.5 (MHz). Max radio frequency power 20 (dBm).

Disposal and Recycling Information

The symbol on the product or its packaging signifies that this product must be disposed separately from ordinary household wastes at its end of life because it contains a battery and is electronic equipment. Ensure that you dispose of your Fitbit product at a recycling center. Each country in the European Union has its own collection centres for batteries and electronic equipment recycling. For information about where to recycle your Fitbit product, please visit help.fitbit.com, or contact your local waste management authority or the retailer where you bought the product.

Limited Product Warranty

Fitbit warrants to the original purchaser that your Fitbit-branded device and Fitbit-branded device accessories (collectively, the "Product") shall be free from defects in materials and workmanship under normal use for a period of one (1) year from the date of purchase, except that if you reside in the European Economic Area (EEA) and you purchased your Fitbit product in the EEA, the warranty period is two (2) years from the date of purchase (the "Warranty Period").

Remedies. If such a defect arises and a return authorization request is received by Fitbit within the applicable Warranty Period, Fitbit will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts or (2) replace the Product with a new or refurbished Product. In the event of such a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited Product Warranty is valid only in the jurisdictions where the Products are sold by Fitbit itself or through its authorized reseller or agent and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement Product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be required by applicable law

How to Obtain Warranty Service. To obtain warranty service, a return authorization must be requested from our customer service team. To request a return authorization, please contact customer service at help.fitbit.com. The return authorization number must be included along with your returned product. You must deliver the Product, in either its original packaging or packaging providing an equal degree of protection, to the address specified by Fitbit. As may be required by applicable law, Fitbit may require you to furnish proof of purchase details and/or comply with other requirements before receiving warranty service. It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the Product. It is likely that such data, software, or other materials will be lost or reformatted during warranty service, and Fitbit will not be responsible for any such loss. For more specific instructions on how to obtain warranty service on your Product, visit the Fitbit Product Help website (www.help.fitbit.com).

Exclusions And Limitations. Fitbit does not warrant that the operation of the Product will be uninterrupted or error-free. This Limited Product Warranty does not cover software embedded in any Product and related services provided by Fitbit. See the Fitbit Terms of Service at <https://www.fitbit.com/legal/terms-of-service> for details of your rights with respect to use of the software and related services.

This Limited Product Warranty applies only to the original purchaser of the Product that was purchased from an authorized reseller or sales channel and manufactured by or for Fitbit that can be identified by an authorized "Fitbit" trademark, trade name, or logo affixed to it. Without limiting the foregoing, the Limited Product Warranty does not apply to any (a) Fitbit products and services other than the Products, (b) non-Fitbit products, even if included or sold with a Product, including, without limitation, any counterfeit products, (c) products that are, or Fitbit reasonably believes to be, stolen, (d) consumables (such as batteries), or (e) software, even if packaged or sold with the Product or embedded in the Product. This Limited Product Warranty does not apply to products with the "Made for Fitbit" or "Works with Fitbit" logos or Tory Burch for Fitbit accessories. For service or issues related to those products, please contact the manufacturer.

This warranty does not apply to a Product or part of a Product that has been serviced, altered, refurbished, or modified by anyone who is not authorized by Fitbit, nor does it apply to any cosmetic damage such as scratches and dents. In addition, this Limited Product Warranty does not apply to damage or defects caused by (a) use with non-Fitbit products; (b) accident, abuse, misuse, mishandling, flood, fire, earthquake or other external causes; (c) normal wear and tear or aging of the Product such as discoloration or stretching; or (d) operating the Product (i) outside the permitted or intended uses described by Fitbit, (ii) not in accordance with instructions provided by Fitbit, or (iii) with improper voltage or power supply.

No Fitbit reseller, distributor, agent or employee is authorized to make any modification, extension, or addition to this Limited Product Warranty. If any term contained herein is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

Implied Warranties. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION

OF THIS LIMITED WARRANTY. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation may not apply to you.

Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The Limited Product Warranty in Australia is given by Fitbit (Australia) Pty Ltd, AMP Centre, Level 27, 50 Bridge Street, Sydney, NSW 2000. Tel: +1 (877) 623-4997.

Limitation of Damages. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, FITBIT SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS, REVENUE OR DATA, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION OR UNDER ANY OTHER LEGAL THEORY, EVEN IF FITBIT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Governing Law. This Limited Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

National Statutory Rights. Consumers in some jurisdictions may have legal rights under applicable national legislation governing the sale of consumer goods, including, without limitation, national laws implementing EC Directive 99/44. These rights are not affected by the warranties in this Limited Warranty.